**GoDigital24**

**Restaurant Registration**

1. User visit GoDigital24.com
2. Register your restaurant/ Hotel/ Take Away
3. User will redirect on **NoQue** web portal.
4. Registration Process
   1. Registration Form
      1. Company name \*
      2. Mobile \*
      3. Email
      4. Category – Restaurant/ Hotel/ Take Away (Master) \*
   2. System will send OTP to verify mobile.
   3. Login will be created.
   4. User will be redirect on restaurant admin module dashboard.
   5. User will complete remaining registration steps.
      1. Basic Info
         1. Address
         2. SPOC details
         3. Amenities Photos
      2. Bank Details
      3. QR Setup (Multiple entry)
         1. Table name/ number
         2. Description
   6. Create your food Category
      1. Name
      2. Active/ De-Active
      3. Image
   7. Create Menu
      1. Category (Master)
      2. Name
      3. Type (Veg/ Non-Veg)
      4. Image
      5. Description
      6. Price
      7. Active/ De-Active
   8. Promo Code/ Discount Setup
      1. **Discount**
         1. Discount on total amount
            1. Amount limit
            2. Discount Type (%, flat value)
            3. Value
            4. Valid From
            5. Valid Till
         2. Item wise discount
            1. Category
            2. Menu
            3. Discount Type (%, flat value)
            4. Value
            5. Valid From
            6. Valid Till
      2. **Promo Code**
         1. **On Promotion (new user, festival)**
         2. **On total amount**
         3. **On food item list**
   9. Account Settings
   10. Profiling & User Roles
       1. Super Admin (Registration Setup)
       2. Account
       3. Kitchen/ Supervisor
       4. Steward
       5. Steward Supervisor
       6. Cashier

**Account User**

* Ledger and Report
* Invoicing
* Generate Invoice
* Charts

**Cashier**

* View real-time order
* Update payment status of order
* Mark order completed
* Generate and print the bill.

**Kitchen Supervisor**

* View real-time order
* Update order status – Food preparing, food prepared, ready to serve
* Update menu item availability.
* Chat communication with customer on order.

**Steward**

* View real-time order
* Auto assign order to Steward (System AI)
* Auto escalate order to next steward (System AI)
* Update order status – Accept, Busy (Auto escalate order to next steward (System AI)), Order on Table
* Chat communication with customer on order.

**Steward Supervisor**

* View real-time order
* Assign order to Steward
* Update order status – Accept, Busy (Auto escalate order to next steward (System AI)), Order on Table
* Mark Steward Availability
* Chat communication with customer on order.

**Customer Order Process**

* Customer visits a restaurant/ take-away.
* Scans QR code
* QR code will open a link
* This link will redirect customer to an order page for the respective restaurant
* Order page
  + Add/ update/ delete item to cart
  + Mobile No
  + Order Instruction
  + Payment
    - Pay now – online payment
    - Pay later – cash payment on counter
  + Submit
  + It will generate order no.
  + Invoice will be sent on registered mobile no (WhatsApp, embedded link on SMS)
  + View order status
  + Feedback form after order completion.